



**OPERATION
KINDNESS**

2021 Annual Report



our **VISION**

A world where all cats and dogs have loving
and responsible homes.

our **STORY**

Founded in 1976, Operation Kindness is a
pioneer in North Texas for providing
assistance to animals in need of medical care,
companionship, and most of all, a home.

More than simply a shelter, Operation
Kindness is a safe haven for homeless pets
in need of a second chance to find a loving
family.

We believe in going above and beyond to give
every animal the care and kindness
they deserve.

Letter from Ed Jamison, CEO of Operation Kindness



Reflecting on 2021

Friends,

2021 was a year of change, growth, and progress at Operation Kindness. The COVID-19 pandemic and its long-lasting impact continued to bring challenges. However, all of us at Operation Kindness – staff, volunteers, and supporters – remained committed to helping as many animals as possible.

As you'll read in this 2021 Annual Report, we're celebrating some huge milestones from the past year – including 4,643 pets entering our care, a 78% increase in spay/neuter surgeries over 2020, and record-breaking numbers of pets receiving foster care.

Over the past several years, COVID-19 and shelter construction reduced our capacity to bring animals into our facility. However, with construction concluded and after fully reopening in July 2021, we're happy to share that our ability to bring animals in has increased significantly. We're working with 71 rescue partners in Texas, Louisiana, and Oklahoma to transfer animals in need of a second chance.

In 2021, we made significant investments in our medical team, facility, and equipment. This is already paying huge dividends for helping vulnerable animals facing contagious illnesses or life-threatening injuries. We have also been able to extend medical services to our partners to ensure even more pets can get the care they need.

Looking ahead, we're keeping our eyes on local and national trends in animal welfare. With your support, we'll be expanding our resources for cats this year, continuing to provide disaster response assistance, and working to keep pets with their families.

Whatever new challenges and obstacles arise; know that we'll continue to work tirelessly for animals in need. Thank you for partnering with us to save the lives of homeless dogs and cats.

A handwritten signature in black ink that reads "Ed Jamison".

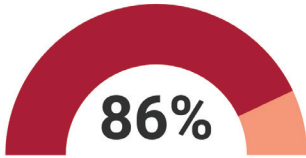
Ed Jamison, CEO

Your Impact in 2021

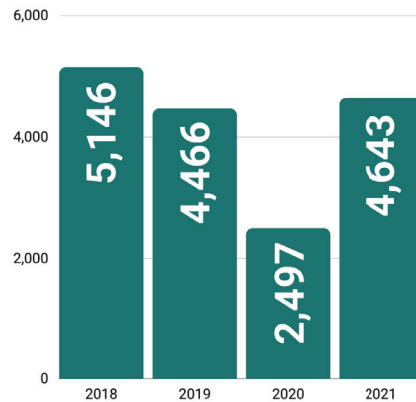
January 1 - December 31, 2021

ANIMAL INTAKE

Animal intake is the number of dogs and cats brought into our care.

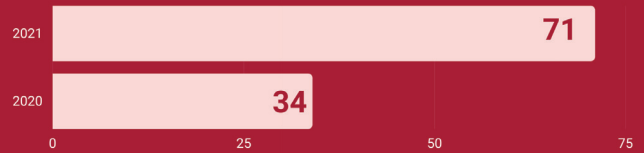


In 2021, we brought in 4,643 animals, an 86% increase over 2020.



NUMBER OF RESCUE PARTNERS*

*Includes humane societies, municipal shelters, rescue groups and veterinarian partners



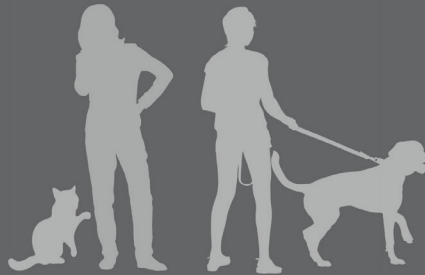
WE ADDED 37 RESCUE PARTNERS IN 2021

ADOPTIONS

2021: 4,366
2020: 2,506
2019: 4,376

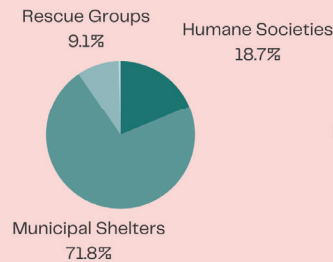


In 2021, adoptions increased by 74% over 2020.



SOURCES OF ANIMALS

From our rescue partners, we've broken down the type of rescue each animal comes from.



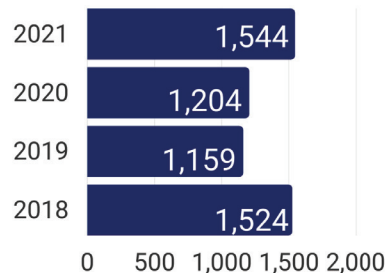
2021

Municipal Shelters: 2,252
Humane Societies: 586
Rescue Groups: 286
Veterinarians: 3

FOSTER CARE

Foster care is the number of dogs and cats that spent time in a loving foster home.

In 2021, 1,544 animals received foster care.



SPAY/NEUTER SURGERIES

2021: 2,997
2020: 1,679

78% INCREASE

DOGS TREATED FOR HEARTWORM DISEASE

2021: 104
2020: 97

7% INCREASE

MEDICAL EXAMS IN ON-SITE HOSPITAL

2021: 10,566
2020: 5,699

85% INCREASE

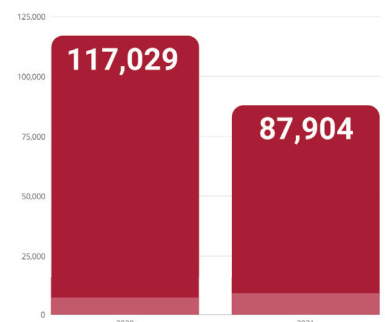
DISASTER RESPONSE

77 dogs and cats were transferred from Hurricane Ida's path.



PET FOOD PANTRY

87,904 pounds of food, litter & treats were distributed from our Pet Food Pantry in 2021.



16,700 VOLUNTEER HOURS COMPLETED

620 ANIMALS RECEIVED BEHAVIORAL SUPPORT





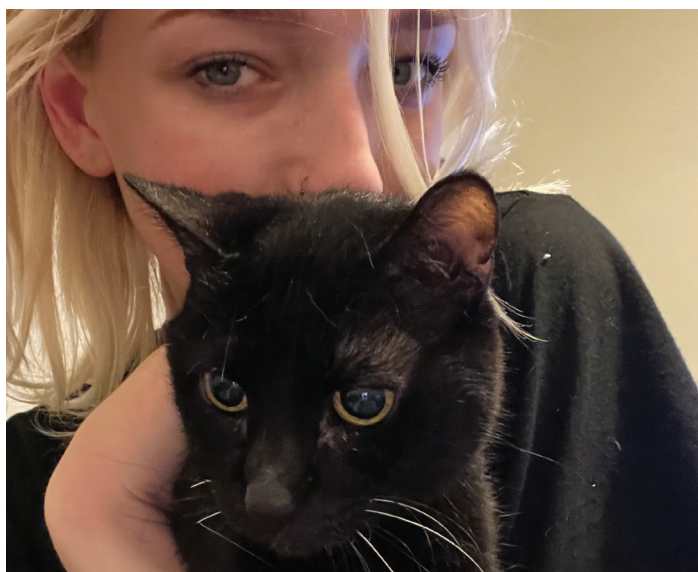
"I lost a son in January 2019 which I will never get over, then I had to put my heeler mix down the day before Thanksgiving. I have never lived alone before and truly missed having a sidekick.

I loved Jewel from the very first second I saw her. She rarely leaves my side, My friends and relatives saw an immediate change in my voice and just love that I found her. Thank you so much for helping me find her!"

-Robin

"I have no regrets in my decision to adopt Mayson. He follows me around like my shadow. Thank you so much."

-Collin



"I adopted my sweet girl Sissy after Hurricane Ida back in October, right after her 17th birthday! Oh how she has changed my life! She's truly my best friend."

-Madeleine

2021

BOARD OF DIRECTORS

Mary Mitchell, President
 Scott Wilson, Vice-President
 Ron Burgert, Treasurer
 Laura Calhoun, Secretary
 Anne Alexander
 Haroon Alvi
 Curt Boisfontaine
 Robert Catalani

Jim Gibson
 Catherine Griffin, DVM
 Wayne Maynard
 Joni McCoy
 Chad Tidwell
 Jefflyn Williamson
 Paul Wilson
 Katrina Wollenberg

Lifesaving transformations in our hospital

Buffy & Giovanni were just two of more than 3,370 animals that received medical care for an illness or injury last year

When Buffy, a 1-year-old female retriever mix needed lifesaving heartworm treatment, supporters like you made sure she had the time and care she needed to recover.

Buffy was transferred to Operation Kindness from a rescue partner. Our medical team tests every dog for heartworm disease and provides full treatment for any dog who tests positive. When left untreated, the disease can be deadly for dogs.

The disease can also be difficult for shelters to manage due to cost, time and other resources associated with diagnosis and treatment. But because our supporters choose to give, we can make the extra investment of time and resources to save heartworm positive dogs. Buffy is one of 104 dogs successfully treated for heartworm disease in 2021.



Giovanni spent some of his younger days as a homeless cat, but this smart boy knew when he was finally home — and made sure his person knew it too. The 3-year-old Siamese was found as a stray and was taken to a partner municipal shelter before being transferred to Operation Kindness for medical care.

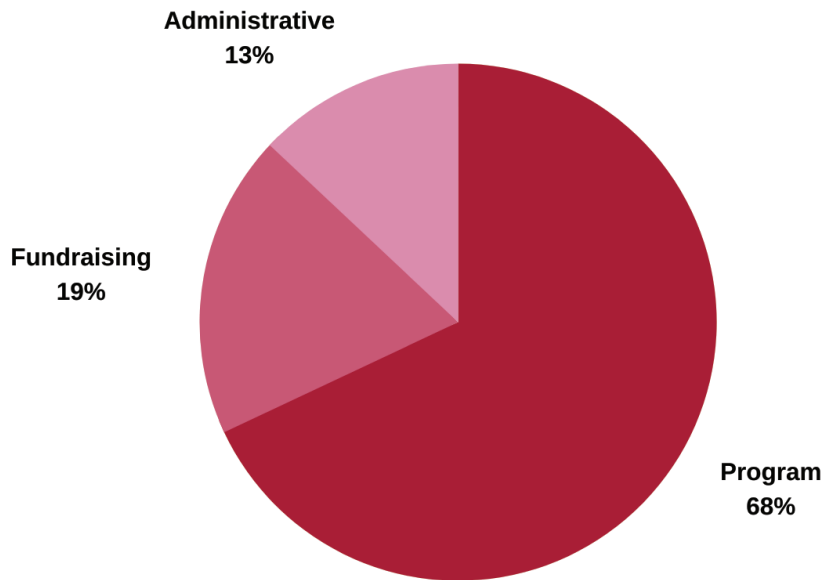
Giovanni had a double ear infection in addition to giardia, an intestinal parasite that is commonly found in homeless animals. He was treated at our animal hospital for both infections and sent to a foster home to recover.

Thanks to our supporters, Giovanni not only recovered completely during his stay in foster care, but also won the heart of his foster parent, who decided to adopt him. One look at Giovanni today and it's hard to believe this handsome boy was ever homeless. These days, he loves being with his person and watching fish videos as much as possible.

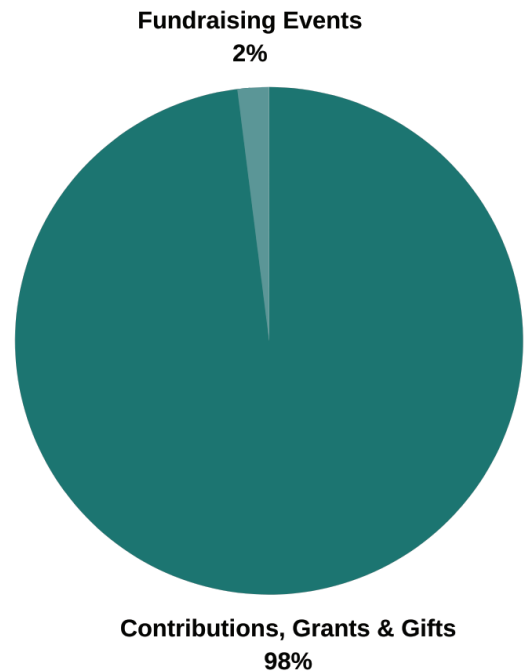
Financials

Fiscal Year 2021
July 1, 2020 – June 30, 2021

Expenses



Revenue



Operation Kindness is proud to consistently earn high rankings from independent charity evaluators, including Charity Navigator. Operation Kindness has earned the Charity Navigator 3-star rating signifying that we exceed industry standards and perform better than most charities in our cause. We are committed to accountability and transparency while executing our mission in a financially efficient way.



GuideStar has recognized Operation Kindness with a Platinum Seal of Transparency for voluntarily and publicly sharing information about how we measure our progress and results.



OPERATION KINDNESS

Where homeless pets find hope.

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