The Place Where Happiness Begins

OPERATION KINDNESS

> Panda & Dong Dong Photo by Teresa Berg Photography



The Place Where Happiness Begins

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Community Essentials



Celebrating an Impact that Matters



Jim Hanophy, Chief Executive Officer

Hood County:

There are no words to describe Operation Kindness' devotion to try to help these helpless animals who cannot speak for themselves. They have taken in injured dogs in desperate need of medical care. Operation Kindness is a godsend.

Collin County:

They also take in the pregnant animals we cannot keep here in our facility and find mamas and babies all new forever homes, as well as some that are in need of medical care.

Hillsboro:

They provide a wonderful place for me to bring the poor animals in Hillsboro that have no place to go except death.

Exceptional organizations that flourish over time are defined by the impact they make in a community. Since our founding 41 years ago, we have saved the lives of nearly 90,000 homeless animals. We never turn an animal away because of the cost for medical care, and we take pride in our ability to treat and rehabilitate any dog or cat if there is an opportunity for that animal to experience a good quality of life.

This 2016 Annual Report celebrates our community impact as The Place Where Happiness Begins for homeless animals and the responsible humans who adopt them. The report highlights heartwarming stories of animals overcoming adversities, inspirational foster volunteers who cared for the most vulnerable;, children who learned what it means to be compassionate and donors who provided the resources that truly meant the difference between life and euthanasia.

North Texas faces the challenge of what to do about the issues surrounding the homeless pet population on a daily basis. As the original and largest no-kill shelter, we daily serve as the go-to facility for 45 other municipal shelters and rescue groups who run out of space or have animals in need of medical services. These partners rely on us to prevent euthanasia. Dallas Animal Services named Operation Kindness as a top five partner after they transferred 402 animals to us this past year. Next year, Operation Kindness has agreed to receive a significant increase in the number of animals transferred from Dallas Animal Services

We will continue to ensure that every animal that crosses the Operation Kindness threshold will remain safe and loved for as long as it takes to be adopted. In 2016, we set another record with 4,566 adoptions. Over the past two years, we increased the number of animals we take in by 21 percent and our adoptions by 23 percent. The North Texas community needs us to do even more. But our facility limits us. We need more before we can do more – more room to house animals; larger medical, surgical and treatment areas; and facility improvements. To deliver more community impact, we will launch a \$12 million capital campaign, Build. Save. Love: Creating Hope for Homeless Pets.

I hope you'll celebrate with us. And help us do more.

Community Impact

Operation Kindness is known as **The Place Where Happiness Begins** because thousands of homeless animals receive a second chance, and humans meet their new best friends here. Because Operation Kindness receives no government funding, we rely on generous donations and adoption fees to fund our operation.

Thanks to our faithful donors, saved lives, changed lives and happy lives are happening every day!

spay/neuter surgeries cases of upper respirator infection treated cases of heartworm cases of ringworm treate We administered more than \$100,000 worth of medications and provided more than 292,000 meals. Volunteer Engagement: 51,000 hours

	intestinal illnesses treated	511
ory	ear infections and injuries treated	238
	cases of skin conditions treated (other than ringworm)	171
ed	surgeries including orthopedic, internal organs, hearts, eyes and wounds	250

"If I Can Do It. So Can He"

Operation Kindness believes in making the perfect match, and there's no better case in point than Nick, the 14-month-old Rottweiler, and his human, 13-year -old Abby Kent.

Abby's mom, Kristina Kent, was looking for a dog to train as a service dog for her daughter who has cerebral palsy. A pastry chef at the Omni Hotel, Kristina worked the 2015 Canines, Cats & Cabernet Gala and took a break to play with several of the dogs in the adoption lounge. Nick was unique - the 4-month-old puppy was missing his right front leg, but that didn't dampen his effervescent spirit.

"I want him. He's like me!" Mom was uncertain if Nick could become the service dog Abby needed. Abby confidently responded, "If I can do things, so can he."

Kristina texted Abby a video of Nick and her playing. Excitedly Abby responded back, "I want him. He's like me!" Mom was uncertain if Nick could become the service dog Abby needed. Abby confidently responded, "If I can do things, so can he."

When Nick was brought to Operation Kindness, he suffered from an upper respiratory infection, and his deformed right leg and paw, caused by a birth defect, kept him from walking. The medical team performed the amputation surgery, nursed Nick back to good health and readied him for adoption.

It's been a love story ever since. Nick took immediately to Abby, not exhibiting any hesitation toward her wheelchair. He also took to house training and has earned his Canine Good Citizen® certificate.

Shortly after his adoption, Abby had a spinal surgery that included a tube being place alongside her spine to deliver medication. Abby was in a great deal of pain, but her new pal never left her side and covered her in comforting kisses.

Now, every afternoon Nick listens for the sound of Abby's school bus pulling up to the curb outside the family's home. It's finally time to greet Abby outside. Once home, Nick and Abby fall into their routine of homework, where she works at her computer and he keeps her company. Abby will have one more surgery this year that will enable her to have more ability to move and, in time, play soccer. No doubt we'll see Nick running and rolling that soccer ball with the love of his life.



Making an Impact That Matters

Deloitte employees are all about serving and making an impact that matters for their clients and their communities. This philosophy is personified by the Dallas team and their service to the homeless animals at Operation Kindness. For more than, a decade Deloitte teams have served the philanthropies in Dallas-Fort Worth, and for the past five years, Operation Kindness has been their favorite. "Our employees love the animals," says Kevin Connolly, Principal and COO of Deloitte Consulting's Human Capital practice. "When we post the opportunity to go to Operation Kindness, we know we're helping God's creatures. We're helping the animals and helping the families who will eventually adopt them."

> "You can call it philanthropy, but for us it's about building a lasting, sustainable relationship. It doesn't take a million dollars to make an impact or be a part of the nonprofit."









Making an Impact That Matters - continued

Yes, walking dogs and cuddling kittens is the big draw, but so is collaborating on a project to build something tangible right here at the Operation Kindness facilities. "We work with our brains every day, so the opportunity to give our brains a rest and dive into some physical labor is refreshing," Kevin explains. Every day these professionals work closely with clients to build a global strategy or put in a new system, but when they work with colleagues to build a fence or put in a large walk way, they see an immediate, before-and-after impact. "It's not just about working hard for six hours. It's about taking a space that's here, that has a very significant need, then working it until it's complete and results in rapid, instant impact."

"It starts with the animals, and we see the benefit happen right there. We see the animals leave with a new family member that day or a few days later. Our employees know they have a connection with an organization they can trust."

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The Connolly Family shares two great loves. In addition to their Labrador mix, Cupid, and beagle-schnauzer mix, Comet (both adopted from Operation Kindness), they are big fans of their home-state favorites the Green Bay Packers and volunteering at Operation Kindness. Mom Cindy takes on administrative duties in Client Services every week to free up the staff to counsel potential adopters in their perfect match. While their parents sponsor tables at our annual Canines, Cats & Caberet Gala, Casey, 15, and Abby, 13, help manage the animals in the Adoption Lounge.



Seeing-eye Cat

Ramona and her best kitten friend, Raven Ch two peas in a pod. Raven is blind and Ramo guide her around and teaches her how to be dent, playful kitten.

Raven, a 10-month-old Siamese, came from a shelter partner. She tested positive for corona her eyes were very infected and bulging. months of medical treatments, Raven did not and her pain worsened, so our medical team p



narles, are ona helps	an eye enucleation procedure to remove her eyes.
e a confi-	Ramona, an 11-month-old Siamese, was surrendered by
	her owner and was in foster care with littermates. She
	also tested positive for coronavirus.
municipal	
virus and	Happy Tail Alert:
After two	Ramona and Rave were adopted together, and both
progress	are healthy and loving their new home.
erformed	



Fostering Helps Everyone Grow

For the Wells, family fostering homeless animals is a team sport. And the best part according to Grace and Claire, the 13-year-old twins, is "we get to watch the puppies grow up, start walking and get adopted."

Meg and David Wells have been fostering animals for Operation Kindness for more than four years. Their journey began with a litter of pit bull puppies. Because their mother had pneumonia, she had to go back to the shelter for ongoing medical care. That meant the Wells had to bottle feed each puppy. "It was a challenge we took on together," said Meg. "At times we had to force feed the babies, but there was no way we were going to give up on these pups!"

The Wells family's permanent furry members are Maverick, a 2 ¹/₂-year-old retriever, and Bruno Mars, a 7-year-old Persian cat. "Bruno was in the medical recovery area when I first saw him," Meg recalls with a smile. "He was sick, completely shaved and looked like a Dr. Seuss character because of his big eyes." For Meg, it was love at first sight. She emailed David, "I've fallen in love with this cat!" When it was David's turn to meet the cat, it was Bruno who fell in love with David. The gorgeous feline now rules the house, permitting "his" family to care for the foster guests.





Peanut, a 3-year-old Chihuahua scored, the best foster team for her superhero litter. Peanut was suffering from hookworms and ringworms when she was rescued from a neglected animal sanctuary in West Texas that had been abandoned by the owners. Peanut was fortunate; she survived where most did not. She received loving care from the Wells Family, and when her puppies were weaned, she was adopted into her own forever home.





The Best Lessons Are Caught

"Tell me and I forget. Teach me and I remember. Involve – Benjamin Franklin me and I learn."

Marge Madigan and Sheree VanNote are veteran Operation Kindness volunteers and pros at giving young children tours of the shelter and then taking them through fun activities to help ensure their understanding. But when the Greenhill School kindergarten class got off their bus with clipboards and pencils in hand and very expectant expressions, Marge knew that this was going to be a very special group of children. These students were at Operation Kindness for more than a tour – they were on a fact-finding mission that would inspire them to create their very own "Kinder Shelter."

"On our tours we tell the children what makes Operation Kindness special and different from other shelters, and along the way we tell the animals' stories," explains Marge. "Like the hoarder who had 56 animals in her house at one time. That's a showstopper every time." One of the children's favorites is Treasure's story. "Treasure was scarred and very scared when he first came to Operation Kindness. He was bullied by other dogs, and the kids could see the scars all over his head and face. But eventually Treasure learned to trust humans, and he relaxed enough to be petted by children during tours. When Treasure was adopted, his human mom gave him a new bed, and he took it into their living room, settled in as if to say 'now I'm home.'"

Their tour included the behind-the-scenes part of Operation Kindness that prospective adopters don't see – the grooming room, the food room and the laundry. The group spent a lot of time talking about



the veterinarians and how the animals get very similar health checkups as the kids. "Every animal is checked to make sure it's healthy and can be out with the other animals and adopted. Some are injured or sick and need extra medical care. Some just need their immunizations," says Marge.

About two weeks after their tour, the Greenhill kindergarten class invited Marge and Sheree to visit. Our volunteers were blown away by what they saw and how much the kids had learned. The students took the information and created their own animal shelter, complete with veterinary staff, informative kennel cards and a grooming station. "I was so boggled by kindergarteners that could do this!" exclaimed Marge. "When we first walked in, the Client Services team asked, 'would you like to adopt an animal today?' They weren't just playacting or pretending. It felt like they were seriously doing these jobs."

Greenhill's approach is to incorporate play through exploration and discovery as they integrate academic concepts into real-world experiences through student-centered projects. "Through our projects, we are inspiring our students to discuss 'real' things they would like to learn more about and how they can help make a difference and impact in the community and possibly the world as they get older," explains Netra Fitzgerald, Greenhill's Pre-school Principal.

Operation Kindness' Humane Education is one of the most important key components of our community impact. We are always open to new ways to reach and teach the next generation how to be responsible pet owners and good citizens.

Generations of Compassion

When it comes to teaching her children compassion, Joni McCoy believes it's better caught than taught. "Caring for animals has always been my passion. It's the way my parents raised me -1 believe it and 1 live it. My kids have been brought up that way, too."

Joni introduced her 14-year-old twins, Madison and Matthew, to the world of philanthropy and helping homeless animals very early by using their birthday parties as fund- and friend-raisers for Operation Kindness. "All their lives we asked for donations on behalf of the animals rather than birthday gifts from other kids," explains Joni. "Their friends brought kitty litter and dog food. The twins experienced that wonderful feeling to receive the gifts, then turn around and take everything to the animals at Operation Kindness." The result is two very gracious teenagers who are compassionate, very loving and wanting to make a difference in their community.



Joni has supported Operation Kindness for more than 15 years. She is the chair of Operation Kindness' prestigious Hope Gala and live auctions and serves as an advisory board member. It was the shelter's mission to help homeless animals get adopted and no-kill philosophy that drew her. "I just fell in love with the place and its welcoming atmosphere."



"I couldn't teach my kids a better lesson than to love animals. This has passed from generation to generation in my family."

– Joni McCoy



Work Paws Play Dates



Sometimes the BEST ideas come from our volunteers, and that's definitely the case with our Operation Kindness' new Work Paws Playdates Program. When she's not volunteering with Operation Kindness, Lory Tannahill-Luna serves as the Director of Clinical Operations for Cigna Healthcare, the global health service company. Lory was concerned about her office colleagues – how were they handling stress and if they were getting enough healthy activity during the day. But how to get them up and moving and even socializing a bit was the question. The answer – puppies! Lory and Operation Kindness CEO Jim Hanophy discussed the possibilities, and the Work Paws Playdates Program was born.

Cigna is always on the lookout for innovative wellness programs so they wanted to test whether or not employees experienced any workplace health benefits when they spent time with Operation Kindness' puppies and dogs. During a five-month pilot program, Cigna's participating employees checked their blood pressure and completed a stress survey. In their research summary, Cigna states positive health effects are linked to animal companionship, with immediate stress reduction effects lasting throughout the day. Cigna's study concludes more relaxed employees are more productive employees, thus passing those benefits on to employers.

Cigna's shaded animal/human play area is about 100 yards from the front door of Cigna's Plano building. This distance gives employees a good stretch of their legs as they walk over to play with the dogs. The company occasionally embellished the playdates with hamburger cookouts and treats.

To help Operation Kindness with the monthly playdate logistics such as walking dogs before transport, a team of Cigna employees became official Operation Kindness volunteers and completed the required hands-on dog-walking training. These volunteers also helped manage the animals while on the company's campus.

Since the Cigna pilot, the Work Paws Playdate Program has treated employees from Texas Instruments; Fossil Group; accounting firm Goldin, Peiser & Peiser, LLP; and Hyundai of America to a two-hour playtime with Operation Kindness' most sociable homeless dogs, puppies and kittens. The animals also benefited by socializing and building trust with humans, which helps their adoptability.

Deaf and Blind Impairments Are No Obstacles to Happiness!

Conventional wisdom says blind dogs see with their hearts. That is definitely true of Grace, a beautiful Australian shepherd who was surrendered to Operation Kindness along with her sibling puppies. Grace is a double merle shepherd – the progeny of two merle parents. When two merles of any breed are bred together, each puppy has a 25 percent chance of being born a double merle and will likely have hearing and vision impairments. Grace is deaf and partially blind. Thankfully, she was surrendered to Operation Kindness, where she would receive her second chance.

Amber Jester, Operation Kindness' behavior specialist, has worked with a number of "challenging cases" and knew she could help Grace. The key was to find a way to communicate. But how do you communicate with a dog that is deaf and partially blind? That key was a vibration collar with multiple vibration settings.

"Whenever hands were placed on Grace, like to pick her up, she would freak out – crying, trembling and mouthing until the hands were removed. Can you imagine how startling it would be to have this strange, foreign force just grab you?" explains Amber. "The vibration collar gives us a way to communicate with Grace. At the beginning we used a vibration and a reward to teach her she was a good girl. From that point we were able to use different vibrations to teach her to sit, come on command and walk on a leash."

Now that Grace could understand and be understood, the challenge was to find her a loving family that was willing to work within Grace's abilities. Enter the Robinson Family.

"Having Grace in our home has been an absolute joy and blessing. She is so loved by her family and her big brother, Thor, and also her feline siblings, Puss in Boots and Skeeter," said Kimberly Robinson. "I wouldn't say Grace is handicapped because she certainly never lets anything stop her from running, playing or chasing Thor all around the house and yard. I can't say enough good things about Grace, and I can't ever express how much she is loved. She has such a beautiful heart and such a sweet soul about her."

At Operation Kindness, we never give up on an animal. After all, we are in the business of making happiness begin for all our animals...and the humans who adopt them.

Now that Grace could understand and be understood, the challenge was to find her a loving family that was willing to work within Grace's abilities. Enter the Robinson Family.



Making a Life-saving Tribute

and love him."

Charles and Madelaine know Operation hope other people will be inspired to provide tribute gifts like theirs.

will be inspired to provide tribute gifts like theirs.



Wrapping for Kindness















For some, a winter vacation means relaxing at the beach or swooshing down snow-covered mountains, but for Esther Mooring it means wrapping hundreds of holiday gifts for donations to benefit homeless animals. Esther's donated proceeds to Operation Kindness for the past two years total more than \$25,000.

Esther, an executive project manager at IBM, has for the past 21 years cashed in 30 days of vacation time to volunteer during the holiday season. Starting Black Friday through Christmas Eve, Esther trades her full-time job for an eight-hour volunteer gig at Barnes & Noble, Park & Preston. In these two decades, Esther has generated a considerable loyal following. These repeat customers come to Esther year after year because they appreciate the magical packaging she creates.

Starting Black Friday through Christmas Eve, Esther trades her full-time job for an eight-hour volunteer gig at Barnes & Noble, Park & Preston.

To say "ribbons and bows" just doesn't do her artful wrapping justice. Esther and her volunteers use gorgeous custom papers that she collects year-round and elegant, whimsical adornments to ensure every gift glows with a special charm. The artistic packaging itself is a gift.

Previously Esther donated her proceeds to area rescue groups, but thanks to a friend who volunteers at Operation Kindness, she learned about the valuable community impact we deliver in North Texas and wanted to be a part of the **Place Where Happiness** Begins.

Creating a Happy Place...One Animal at a Time

Thanks to the George and Fay Young Foundation, the new twinkling lights in the trees and along the walking trails of Operation Kindness' campus do more than beautifully mirror the star-studded Texas night sky. They enable our homeless animals to have more outside time – more exercise, more social time, more fresh air, all of which improve their overall health and well-being.

The George and Fay Young Foundation is all about strengthening communities and programs that promote the importance of the relationship between humans and animals. That's why they have funded a number of important projects at Operation Kindness. In addition to the new campus lights, the Foundation funded the new kennel doors in Bear's Den. "The dogs are much happier," said Ellen Bilney, Director of Operations. "With no glass barrier between them and humans, the dogs are better able to interact with a potential adopter."

"One of the things I see time and time again with Operation Kindness is whether we are providing services to humans or animals, the aspects of dignity are there," said Christopher Shaw, Executive Director of the George and Fay Young Foundation. "The love and support you would give your own companion needs to be provided to all the animals that are there. You get a different experience when you walk into Operation Kindness, not only the place but also the atmosphere."

Christopher says the work the Foundation does through grants to Operation Kindness have a tremendous impact on the broader community not just the animals. "And that's the most we can take away from any grant."



Finding a Forever Home

Edited and reprinted from Frisco Style Magazine

Animals and pet owners have been a part of society for thousands of years. Anyone who has ever had a pet, either as a child growing up or an adult later in life, knows how a pet can enrich your life in many ways. Eighteenth century poet and novelist George Eliot (who was actually a women using a pen name) once said about pets, "Animals are such agreeable friends – they ask no questions, they pass no criticisms." All they ask for in return is our love and attention and things that are even beneficial to our health like long walks, hikes, playtime and lots of cuddling.



Just ask Lavanya Viswanathan, who has been volunteering at Operation Kindness in Carrollton, a nonprofit animal-welfare organization that cares for homeless or unwanted cats and dogs in a no-kill environment. After a few weeks of volunteering at the shelter, Lavanya and her children Tarushi and Tarun, decided to adopt a cat named Socks who was at the shelter for more than a year and skittish and shy around people. The family bonded with Socks and never looked back. Volunteering and ultimately adopting was a major decision for the family that forever changed their lives. "I work in a Wall Street firm and have worked there for nearly 13 years in a high-stress job that often requires long periods of 100-or-more-hour work weeks. About a year and a half back, my doctor told me I had to drastically reduce the stress in my life. So, in many ways, fostering cats and dogs has saved my life."

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The Place Where Happiness Begins

The health benefits of pet ownership have been scientifically proven. For more than 25 years, medical research has shown that pets can help us live longer, happier lives. The Centers for Disease Control and Prevention (CDC) and the National Institutes of Health (NIH) have both conducted heart-related studies on people who have pets. The findings showed that pet owners exhibit decreased blood pressure, cholesterol and triglyceride levels, which can ultimately minimize their risk of having a heart attack down the road. Pets help both adults and children with anxiety and depression. Both cuddling and petting a dog or cat and walking or running with a dog can help boost levels of feel-good hormones in the brain like serotonin, prolactin and oxytocin.

continued

Finding a Forever Home – continued

Another local North Texas family knows the joys of fostering animals so well. Shelly Kaufhold, her husband, Paul Wilson, and their children, Claire, Elise and Adam, have been part of the Operation Kindness foster program and experienced the benefits firsthand in their family. They have been fostering since July 2013 and to date have taken in more than 120 animals. "Our first foster was a pitbull mix named Lolabel. We started out intending to foster cats, but she needed a place to stay and the kids and I were eager to start fostering, so we took her in. She only stayed with us for about three nights before she went back to Operation Kindness for spay surgery and adoption, but she changed our lives completely because we discovered that we could foster both dogs and cats. Our office became our foster room, and there have not been too many days since that time that we have not had fosters," says Shelly.

For many foster families, the reward of caring for a pet is knowing the animal will eventually be adopted into a loving home, but that does not mean saying goodbye is easy. "We get attached to every animal that comes into our house. Our job is to love them as much as we can, and the hard part of the job is that we also have to let them go to their forever homes. I cry every time. I have learned never to wear mascara on the mornings that I return fosters to Operation Kindness and to always have plenty of tissues in the car. Every foster takes a piece of my heart, but the amazing thing is that fostering is such a rewarding and enriching experience that I always seem to have some heart to spare! We have never kept a foster. We began fostering to save lives, and the only way to continue saving lives is to let our fosters go to their forever homes and make room in our home for the next fosters."





4,566 adoptions (4,518 in 2015) 4,887 animals received care 2,875 spay/neuter surgeries

250 surgeries on 212 animals

20,656 exams

\$100,000 for medicine

292,000+ meals served

51,000 volunteer hours







The Place Where Happiness Begins

EXPENSES









SOURCES OF





Operation Kindness Transfer Partners



Operation Kindness is Essential to the Community

Hear what some of our Transfer Partners have to say about Operation Kindness.

Collin County Animal Services: "They also take in pregnant animals that we cannot keep here in our facility and find mamas and babies all new forever homes, as well as some that are in need of medical care."

Grand Prairie Animal Shelter: "Operation Kindness has been VITAL to the live release rate of Grand Prairie Animal Services/Prairie Paws Adoption Center. Without their efforts to help, most of those animals would not have survived!"

Hillsboro Animal Control Services: "They provide a wonderful place for me to bring the poor animals in Hillsboro who have no place to go except death."

Hood County Animal Control: "There are no words to describe OK's devotion to try to help these helpless animals who cannot speak for themselves. They have taken in injured dogs who need medical care. OK is a godsend!"

Hurst Animal Services: "They have taken in pets with medical needs and given them the necessary treatments. They have taken in pets from our "Urgent" list saving the pet from euthanasia."

Operation Kindness is proud to work with the following Transfer Partners to provide medical care or save animals from euthanasia and find their forever home:

Abrams Forest Veterinary Clinic Addison Animal Control Amarillo Animal Services Angie's Friends **Animal Angels** Animal Care & Adoption Center Arlington Animal Services Atlasta Home Sanctuary **Balch Springs Animal Shelter** Barn Cats Inc. Bedford Animal Control Bell County Sheriff's Office **Carrollton Animal Control Carrollton Animal Hospital** City of Lake Worth Animal Control Claiborne Animal Clinic **Cleburne Animal Services Collin County Animal Services Colony Animal Control Commerce Humane Association Corgis & Critters NET Rescue** Corsicana Animal Services **Dallas Animal Services** Dallas Cat Lady **Denton Animal Services**

Doberman Rescue of North Texas Downtown Dogs East Texas Mix Breed Rescue Farmers Branch Animal Control Ferris Animal Control Grand Prairie Animal Shelter Greenville City Animal Adoption Hill County Paw Pals Hillsboro Animal Control Services Hood County Animal Control Houston SPCA Humane Society of Central Texas Humane Society of Marion County Humane Society of North Texas Humane Society of Young County Hurst Animal Services I-20 Animal Medical Center Irving Animal Control Lamar County Humane Society Legacy Humane Society Lewisville Animal Control City of Lufkin Animal Control Mesquite Animal Shelter Mineral Wells Animal Shelter Mount Pleasant Animal Control

Murphy Animal Control North Richland Hills Palm Valley Animal Center Paws in the City Paws of Love Animal Rescue **Paws Pet Adoption Plano Animal Services** Poodle Rescue of North Texas **Prairie Paws Adoption Center** Prestonwood Pet Clinic **Risinger Veterinary Hospital** Sachse Animal Shelter Smith County Holding Facility SPCA of Texas (Dallas) Sulphur Springs Animal Shelter **Terrell Animal Alliance Terrell Animal Shelter** The Bridge Homeless Shelter The Colony Animal Control Town of Addison Animal Control Tri City Animal Shelter Watauga Animal Service

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